

Education 1st Relationships Protocol

The purpose of this document is to set out the steps that Education 1st will take in the event that there is a relationship breakdown with a young person and/ or their parent/ carer; to the extent whereby it is no longer viable to provide a young person with education provision within our service.

At Education 1st relationships, whether it be with a young person, their family, commissioning bodies or external agencies, are at the heart of what we do. As such, we endeavour to maintain productive and positive relationships with all stakeholders – however there are occasions when these relationships break down and, in rare cases, we may be unable to continue to support a young person in these instances. In order to effectively Safeguard a child, we must have a positive relationship with their parent/ carer; if this relationship breaks down and we have taken all reasonable steps to repair the relationship, we are unable to Safeguard a young person and therefore unable to offer them provision within our service.

N.B Education 1st reserve the right to cancel provision without notice if we feel that the relationship has reached the point that we cannot work collaboratively with parents due to relationship breakdown or requests or demands that are not within our offer.

Please see overleaf for our protocol in such instances, please sign and return this document to confirm you have read and understood. Please either take or request a copy of this document for your own records.

I confirm that I have read and understood the Education 1st Relationships Protocol.

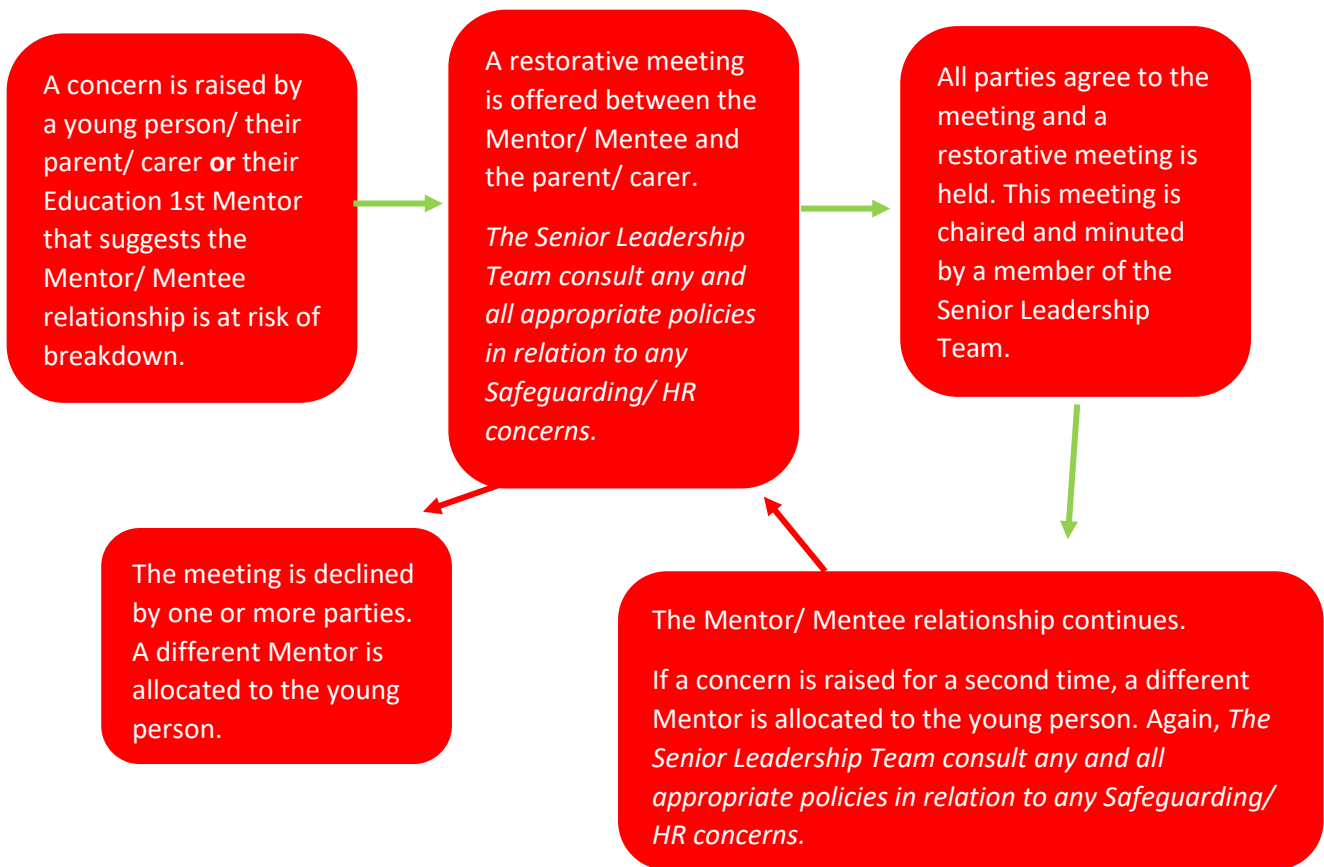
Print Name

Signed

Date

Relationship to young person

Breakdown in Mentor/ Mentee Relationship



N.B

There may be some occasions where the Senior Leadership Team make an executive decision to reallocate a Mentor to a young person, regardless of the above process. In these circumstances, the decision will be communicated to the young person and their parent/ carer with as much transparency as possible, given individual circumstances.

Breakdown in the Relationship between a young person/ their parent/ carer and Education 1st.



N.B

Where the decision is made and confirmed in writing by Education 1st to terminate a placement due to relationship breakdown, Education 1st forfeits the right to our one-month termination notice period.

Where the decision is made by any other party to terminate a placement due to relationship breakdown, Education 1st retains the right to enforce a one-month termination notice period, even if the child is no longer attending the provision.

Education 1st reserve the right to cancel provision without notice if we feel that the relationship has reached the point that we cannot work collaboratively with parents due to relationship breakdown or requests or demands that are not within our offer.